

## Notes for: Eid Elias of Eid Car Care

Date	Time	Who	Memo
7/8/2014	10:26 AM	LMV	This business has a ARF which was REVOKED on this date by the AUTOMOTIVE BOARD. Eid Car Care cannot take in any new vehicles from this date.
7/7/2014	11:00 AM	LMV	<p>This business has a ARF which expires 09/14. During my inspection I spoke with Mr. Eid. This inspection is a FOLLOW UP INSPECTION from the original Automotive Board Hearing on April 8th. Mr. Eid of Eid Car Care was given 30 days after the original hearing to correct ALL of the violations that were presented by Officer Vaughn.</p> <p>Due to SCHEDULING &amp; NOTIFICATION ISSUES Mr. Eid was granted 3 months of continuations 30 days at a time. I have been to the location every month since the last and found violations at Eid Car Care.</p> <p>During my inspection on 07/07/14 I found the following violations:</p> <p>REPAIR VEHICLES HELD OVER 30 DAYS NOT BEHIND A SOLID FENCE</p> <p>USE OF DISASSEMBLY ARE WITHOUT AN APPROVED PLAT</p> <p>Citations issued for the following:</p> <p>CC 268 STORING VEHICLES WITHOUT CURRENT TEXAS REGISTRATION AND VEHICLE INSPECTION STICKERS</p> <p>CC 240 AREA FOR KEEP/STORE DISABLE VEHICLES IN REPAIR FACILITY WITHOUT A SOLID FENCE</p> <p>REPAIR VEHICLES HELD OVER 30 DAYS NOT BEHIND SOLID FENCE</p> <p>Mr. Eid can simply put cannot operate a AUTOMOTIVE REPAIR FACILITY at his current location without being in violation of some type of local or state law/rule/regulation.</p>
6/25/2014	12:15 PM	LMV	This business has a ARF which expires 09/14. During my inspection I spoke with the owner Mr. Eid. I delivered a NOTICE TO APPEAR BEFORE THE AUTOMOTIVE BOARD on 07/08/14 at 09:00. He signed for the notice. I also contacted his attorney by phone and advised him of the NOTICE TO APPEAR.
6/10/2014	9:00 AM	LMV	<p>Eid Car Care has been before the board and had an appointment to attend the AUTOMOTIVE BOARD HEARING on 06-10-14. He did not show. I went to the location and conducted an inspection of the business. I found the following violations:</p> <p>CC 268 STORING A VEHICLE WITHOUT CURRENT TEXAS REGISTRATION AND VEHICLE INSPECTION STICKERS</p> <p>CC 229 FAILURE TO MAINTAIN PROPER RECORDS OF AUTOMOTIVE REPAIR FACILITY</p> <p>CC 241 OPERATE AN AUTOMOTIVE REPAIR FACILITY WITHOUT A SOLID FENCE (approximately 15 cars stored in parking lot around the shopping strip)</p> <p>CC 70 NO DOG LICENSE</p> <p>I took approximately 25 photos of the location.</p>

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When I arrived at the scene I found the entrance/exit of the shopping strip completely blocked by vehicles at EIDS shop. I asked why the vehicles were blocking the entrance/exit. Eid said someone tried to break into his shop so he PARKED THE CUSTOMER VEHICLES IN FRONT OF HIS SURVEILLANCE CAMERA which is pointed towards the entrance/exit of the shopping strip. I asked how would FIRE TRUCKS get to his business or the rest of the shopping strip if it was on fire if he had cars blocking the entrance/exit of the shopping strip.

I explained that the vehicles needed to be removed immediately. He said he only had them there overnight. I explained it is a fire hazard. I found vehicles parked all over the shopping strip and on the street waiting for repair.

On my previous inspection before his last AUTOMOTIVE BOARD MEETING he completely removed the vehicles in question. Within the past 30 days he has brought the vehicles back and/or taken in more vehicles at his business. It appears he has disregarded all he was told by me and the AUTOMOTIVE BOARD and went back to business as usual.

5/12/2014 2:45 PM LMV

This business has a ARF which expires 09/14. During my inspection I spoke with Mr Elias. This inspection is the final inspection before his 2nd AUTOMOTIVE BOARD HEARING to follow up on his progress of correcting his violations. Since his last AUTOMOTIVE BOARD HEARING I have made the decision to not issue any citations but to document any violations I found. The reason for not issuing any citations is to assist Mr. Elias in the improvement process of his business and not cost him any more money than he has already spent for the improvements to his current business and the opening of his new location/business which he plans to move to in the very near future.

During my inspection I noted that all previous violations were addressed. He has removed 90% of the vehicles in and around the property. All the vehicles have been removed from the business across the street to the South. He has no vehicle parked on the street that are being repaired. He still has several vehicles that are in front of the business that are currently being repaired.

He has removed the oil container from the rear of the business and has placed a metal pan underneath the oil tank inside the business that he is currently using to dispose of the oil. The pan is not exactly what is required but does keep the spilled oil from running out onto the ground and is a temporary fix. If the oil was allowed to overflow from the pan it would run out onto the business surface. However the spilled oil underneath the tank, inside the pan is being soaked up by DRY SWEEP.

He still has vehicles that have been at the location for longer than 120 days. However he has placed the vehicles in the rear of the business and placed a GREEN PLASTIC LIKE MATERIAL ALONG THE FENCE which blocks about 75% of the view from public. You can see through the material but not clearly.

His current invoices are complete but he still has some old vehicle repair invoices that are not complete.

The overall shop is a lot cleaner than my previous inspections. He has made a huge improvement. Although his shop could use some organization it is a safer, neater, cleaner work environment.

Mr. Elias cannot afford to take in any extra vehicles without getting back into the same situation he was previously in. He has to basically do a 1 for 1 swap with repair vehicles. He has no room to store the vehicles for a long period of time. He can take in a vehicle or two as he repairs and returns a vehicle to a customer.

I explained to Mr. Elias that I would continue to monitor his business and I would not allow him to go back to the business as usual mentality after the BOARD HEARING. I explained I would monitor his business until he has moved to his new location

Date	Time	Who	Memo
4/18/2014	2:40 PM	LMV	<p>which is more than sufficient for his AUTOMOTIVE REPAIR FACILITY.</p> <p>This business has a ARF which expires 09/14. During my inspection I spoke with Eid.</p> <p>This is the 1st inspection and the 2nd NOTICE TO APPEAR before the AUTOMOTIVE BOARD served to Mr. Eid.</p> <p>During my inspection I noted the following violations:</p> <p>AUTOMOTIVE PARTS ON THE SURFACE OF THE YARD</p> <p>HIGH WEEDS IN EXCESS OF 9 INCHES</p> <p>FAIL TO CONSTRUCT OR MAINTAIN A SOLID FENCE</p> <p>REPAIR VEHICLES HELD OVER 30 DAYS NOT BEHIND SOLID FENCE</p> <p>FAIL TO MAINTAIN ACCURATE RECORDS</p> <p>NO DIKING FOR ABOVE GROUND STORAGE TANK</p> <p>The previously noted vehicle held over 30 days some in excess of 160 days are still scattered about the property. Most are not at the actual address of the business. Some of the vehicles have been moved from the original location to different parking spots. All of the previous violations still exist. He still has not properly completed most of the work orders on the vehicles. Missing items include addresses, what work is to be done, the cost of the work, contact phone numbers, vehicle identification numbers, etc.</p> <p>I am under the impression that Mr. Eid thinks because he has not done any work on the vehicles because he was not paid that or the owner didn't pick up the vehicle that he is not responsible for the vehicles after he has taken them into his shop. He later parks them any and everywhere in the parking lot, street across the street in other business parking lots etc..</p> <p>He still wants to argue the fact that he is moving. I have attempted to explain over and over again that the violations are current violations that need to be addressed immediately not what he plans to do in the future.</p> <p>He also attempted to argue that he is no longer using a oil disposal tank in the rear of the buisness. However the tank is still there and leaking oil. He thinks because he is not using it that he has fixed the problem. He pointed out a green oil storage tank inside the business that does not have any diking around it which also has oil spilled and or leaking outside of the tank.</p> <p>He still has vehicle with no registration and or inspection sticker or expired registration and or inspection stickers that have been on the property for longer than 30 days.</p> <p>I chose to not write citations and give him 7 days to attempt to fix some of the violations that can easily be fixed. However I explained that I would issue citations if the violations are not corrected.</p>
4/8/2014	11:37 AM	LMV	<p>EID CAR CARE Automotive Board Hearing Results.</p> <p>The BOARD agreed to give Mr. Eid Elias 30 days to complete/correct ALL violations previously stated on past inspection forms. A new BOARD HEARING date will be issued.</p>

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4/7/2014 3:00 PM LMV

This business has a ARF which expires 09/14. During my inspection I spoke with Eid. I explained I was at the location to conduct a final inspection before his Automotive Board Hearing on 04/08.

During my inspection I noted the following violations:

- AUTOMOTIVE PARTS ON THE SURFACE OF THE YARD
- FAIL TO CONSTRUCT OR MAINTAIN A SOLID FENCE
- REPAIR VEHICLES HELD OVER 30 DAYS NOT BEHIND SOLID FENCE
- FAIL TO MAINTAIN ACUURATE RECORDS
- RAT HARBORAGE
- NO DIKING FOR ABOVE GROUND STORAGE TANK

The business has made some improvements on WORK ORDERS but I still found several incomplete and also found the WORK ORDERS inside the windshield of the repair vehicles with the owners personal information exposed to the public. He has cleaned up the inside of the shop but more work is needed. No vehicles are behind a solid fence that have been at the location more than 30 days some vehicles have been at the location for 120 days or longer but moved to different parking spaces in and around the business strip.

The business has completely taken over the South side of the shopping strip. Eid uses the entire area as if it is his personal parking lot/storage for vehicles. Vehicles entering the shopping strip are blocked from driving through the South Entrance/Exit because he is working on vehicles in the middle of the parking lot.

I also found a unknown oily substance that was washed from the area were vehicles were parked into the drainage system.

3/26/2014 2:00 PM LMV

During my visit to Eid Car Care I met with Eid and delivered his AUTOMOTIVE BOARD/ NOTICE OF VIOLATIONS, NOTICE TO APPEAR, NOTICE OF RIGHTS OF APPEAL and I had him sign for the documents.

After he signed for the documents I asked if he had any questions. He asked why I was doing this to him. I explained the violations were self explanatory. However I read the front page of the document to him explaining the reason he was asked to appear before the AUTOMOTIVE BOARD. He said ok he understood.

2/8/2014 8:25 AM MC

Business Inspected / Follow up Inspection:

On Saturday, 02--08-2014, at approximately 0830 hrs. I, Sgt. Clark, met with Eid Elias of Eid Auto Care at 9650 S.Kirkwood after receiving a telephone request from him for assistance with his situation. At that time, he accompanied me as I conducted a complete walk through inspection of his shop and surrounding area. This to assist and direct him in bringing his business in compliance in preparation for his upcoming Automotive Board case.

History-

Eid opened his business known as Eid Auto Care (formerly S n Z Car Care) at this location approximately two years ago in September of 2011. The business is an Auto Repair Facility (Lic.#101835) and is located on the S/E corner of a business strip center on the S/W corner of Bissonnet and S.Kirkwood. in 19G40'S beat. The

shop itself faces S.Kirkwood and is bordered by Huntington Glen Dr. on the South side. Since the business opened, our records indicate that inspections date back to 5/2012. Since that time at least six more inspections have been done by Officers Shannon and Vaughn. Recently, Officer Vaughn decided to bring this business before the Automotive Board for review due to the continuous condition of the property.

Outside and surrounding area of shop-

The biggest and most obvious issues that are immediately visible upon driving up to or by this business is the number of vehicles (operable and inoperable) that are parked in and around the business and the surrounding parking areas of the shopping center. So many vehicles have been accumulated due to unfinished, incomplete, or never started repair jobs that were negotiated over due to low income customers financial issues. Work done on vehicles was never paid for or was being paid for as money was available and the vehicle ends up sitting or abandoned by the owner since the cost to repair is not worth the money. Tires go flat and vehicles become more inoperable and begin to deteriorate even more. With that, trash and debris accumulates under and around these vehicles causing other obvious problems. I even observed a few vehicles on the street (Huntington Glen) that appeared inoperable. Behind and West of the business are rear entrances of other business that also accumulate trash by throwing their empty boxes and other assorted trash out the back door (pictures) instead of taking it to the dumpster as they should. One business which is a restaurant and closest to Eid Car Care set out some large pans with food grease and food garbage in them which naturally attracts feral cats to the area looking for food (pictures). I observed a feral cat in a trap (picture) set by Eid that was shaking very violently. I asked him what he was going to do with the cat and he said he did not know that he could not get anyone from the city to pick it up. With no other alternative I told him to let it go which he did. I told him I would have the appropriate city department come out and deal with he businesses and the trash / dumpster issue. He stated he understood.

I advised Eid he would have to start disposing of the vehicles sitting around that had been there over 30 days by either having the owners come get them, towing them off as abandoned or moving them behind a solid fence. I advised him he simply does not have the room for all the vehicles whatever the situation is. I advised Eid that he cannot repair vehicles on the side of a city street unless maybe he is changing a flat or something but no involved mechanical repairs. I also advised Eid he cannot use the street to store vehicles awaiting repair. He stated more than once he is moving but I reminded him that as long as he is at this location he will have to take care of the problem and the fact that he may be moving is no excuse for any delays. He stated he understood.

Interior of shop and business office-

The inside of the shop area and floor of the business was clean. I did observe two brake drums on the ground and some wheel bearings but that was due to a job in progress. Two used engines and two transmissions were placed neatly on a pallet against the wall. The few vehicles inside the garage area of the business had work orders on the dashboard of each vehicle. I assume this was all done as compliance to Officer Vaughn's previous inspections and recommendations. Outside the back door of the shop I observed all oil filters were inside a closed 55 gallon metal drum. Used motor oil and antifreeze was kept in a large plastic container next to each other and sitting on a wooden pallet. There was no visible means of diking in place to catch any spills or overflow. I told Eid he would have to have some diking under the oil and chemicals to protect from spills. I also advised Eid to build a canopy over the containers or completely enclose them from the elements so water would not accumulate in the diking system and mix with the chemicals. He stated he understood.

Upon entering the business office, I observed it to be in complete disarray and in

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need of a good cleaning. The desk area Eid uses to conduct business was completely covered in papers and what appeared to be and may or may not have been trash. Work orders and parts receipts were posted on the wall and all over this desk. It appeared nothing had a place but had been dropped there and it was stacking up. I asked Eid where he kept his files for his repair vehicles at. He pointed up at a bulletin board where several repair orders were pinned up. Most were incomplete and needed more information. I went over these with Eid and told him that all work orders need a name and phone number for the customer on them and that each should have the license plate and VIN# of the vehicle being repaired on it at the very least. I explained the reason for this and he stated he understood. I explained to him that he should keep a file in a file cabinet or box for each vehicle in his possession for repair that he can access easily within minutes of being asked for it if asked. He stated he understood. I advised him to start cleaning up his office and organizing his files and receipts right away as much as he can and getting rid of trash not needed. He stated he understood.

Front area / entrance to business-

Outside the front door of the business there were many cigarette butts on the ground and trash accumulated around a couple of cars that were in the process of being repaired. The canopy / overhang over the front door of the business appears to be popular with pigeons that roost underneath it and drop droppings on the ground all day. The concrete is stained with pigeon droppings that have been left there way to long. I advised Eid he needed to power wash the sidewalk and parking lot area immediately in front of the business to clean it properly. I could see oil stains on the ground but floor dry was plentiful and being used when needed. I suggested he start using cardboard pieces on top of the concrete also to catch small drips and avoid oil stains. He stated he understood.

Additional notes-

Before leaving, I told Eid I would drive by during the week when in the area to see if any noticeable changes were taking place from the outside. I advised him that I would stop on some occasions and check for progress as well. He stated he understood and would get started. He says he has no one to help him. The task of cleaning up here is a big one. It can be done and will depend on Eid. Eid is a mechanic that has little to no experience of running an efficient business. His customers consist mainly of people that have little or no money to spend on repairs which causes delays in cars moving in and out as they should for normal repairs. This only compounds things when coupled with his lack of organization in his filing and record keeping practices.

To be continued.

Monday  
02/17/14 0815 hrs.

I returned to Eid Car Care this date and time and took 11 photographs of the business and surrounding area of the business to document any and all progress.

1/14/2014      1:00 PM      LMV

This business has a ARF that expires 09/14. During my inspection I spoke with the owner EID. I explained to him that the process has started to take him and his business before the AUTOMOTIVE BOARD to revoke his license. He asked if I wanted to close him down. I explained yes I would close him down if that was the

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ruling from the board.

During my inspection I noted many violations. Almost all of them were the same violations he was found in violation previously. I took photos to assist in the validation of those violations. It appeared that no corrections have been made to fix many of the issues. I also noted numerous violations on the inspection form some of which he was not cited for.

Mr., Eid expressed his opinion with profanity saying he was "fucked by his brother and now he being fucked by me". He asked who sent me to the location. I explained to him that no one sent me to the location. I told him he has numerous violations that are in gross violation of many laws. He has also taken up almost the entire East side of the shopping strip. There are no available parking spaces for the businesses next door to him. Vehicles are blocking the entrance ways just parked openly in the driveways blocking traffic and not in a designated parking space. Vehicles are being repaired all over the shopping strip not just in the actual business location. Automotive parts, trash, cat feces, oil, transmission fluid and other unknown liquids are spilled inside and outside the business. Incomplete work orders that do not have the VIN, YEAR, DATE, COST OF REPAIR and in some cases what is actually being repaired on the vehicle. Used vehicle parts with no record of where or when they were purchased.

The following citations were issued.

CC 393 FAILURE AS A OCCUPANT TO KEEP PREMISES FREE FROM RUBBISH (GARBAGE)

CC 1355 FAILURE TO PROMPTLY DISPOSE OF CAT FECES

CC 71 NO CAT LICENSE

CC 229 FAILURE TO MAINTAIN PROPER RECORDS OF AUTOMOTIVE REPAIR FACILITY

CC 231 FAILURE TO KEEP RECORDS OF THE PURCHASE OF USED MOTOR VEHICLE PARTS

CC 268 STORING A MOTOR VEHICLE WITHOUT CURRENT TEXAS REGISTRATION AND VEHICLE INSPECTION STICKERS

CC 241 OPERATE AN AUTOMOTIVE REPAIR FACILITY WITHOUT A SOLID GATE

CC 248 FAIL TO STORE AUTOMOTIVE MATERIAL AT LEAST 6 INCH ABOVE SURFACE IN AUTO REPAIR FACILITY.

12/5/2013      1:30 PM      LMV

This business has a ARF which expires 09/14. During my inspection I spoke with the owner Eid. This business has had numerous complaints from citizens to Westside DRT via Officer M. Prause who then contacted AUTO DEALERS DETAIL for assistance.

On 10/16/13 I went out to the location and conducted a inspection and found numerous violations. I asked that the violations be fixed and noted I would return to the location to check the progress. Before my visit to the location Officer R. Shannon inspected the location on 02/28/13 and noted several violation and issued citations.

On 12/05/13 I returned to the location and found the following violations:

AUTOMOTIVE PARTS ON THE SURFACE OF THE YARD/SEC 8-30(i) (2)

Date	Time	Who	Memo
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ILLEGAL DUMPING (TRASH & DEBRIS)/SEC 10-341 (e)

ILLEGAL DISPOSAL OF HAZARDOUS WASTE (lead)/WATER CODE, CHAPTER 7, SEC 7.62

USED OIL DUMPING/WATER CODE, CHAPTER 7, SEC 7.176

STORAGE OF BATTERIES ON THE GROUND/WATER CODE, CHAPTER 7, SEC 7.185

In addition to the noted violations I issued Mr. Eid Elias 6 citations N27644705 & N27644705 for the following violations.

CC 990 REPAIRING AUTO ON STREET

FR 217 STORE OILY RAGS IN CONTAINER

CC 241 OPERATE AN AUTOMOTIVE REPAIR FACILITY WITHOUT A SOLID FENCE

CC 268 STORING A MOTOR VEHICLE WITHOUT CURRENT TEXAS REGISTRATION AND VEHICLE INSPECTION STICKER

CC 393 FAILURE AS A OCCUPANT TO KEEP PREMISES FREE FROM (RUBBISH) (GARBAGE) (DISCARDED AUTOMOTIVE PARTS, PAPER, PLASTIC CONTAINERS THAT AUTO PARTS COME IN)

CC 229 FAILURE TO MAINTAIN PROPER RECORDS OF AUTOMOTIVE REPAIR FACILITY

I explained to Mr. Elias that the issues were not addressed any of the previous times he was inspected. In fact their are more vehicles spread across the shopping center parking lot, street and adjacent property across the street to the South. I also informed him that I planned to return to the location in approximately 1 week to see if any progress was made on the clean up of the business.

In addition I took approximately 30 photos of numerous violations.

10/16/2013	12:55 PM	LMV
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This business has a ARF which expires 09/14. During my inspection I spoke with Eid the owner. I noted that the business has numerous repair vehicles parked on the street, AUTOMOTIVE PARTS ON THE SERVICE OF THE YARD, OIL/TRANSMISSION/FLUIDS SPILLED IN THE PARKING LOT AND STREET, RAT HARBORAGE, ILLEGAL DUMPING OF TRASH and OPEN STORAGE OF TIRES.

I explained to the owner that I received a complaint about his business and the violations needed to be fixed. He assured me he would fix the problems. He also explained he was planning to move from the location and he showed me the land survey of the property he was planning to move too.

I explained I would give the business 30 days to fix the problems that were noted on the inspection form.

I received a complaint regarding this business from a DRT Officer from Westside Command Station via email.

2/28/2013	1:05 PM	RS
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Follow up Inspection: ON THIS DATE AND THE OWNER WAS WRITTEN THE FOLLOWING CITAITONS:

Date	Time	Who	Memo
			<p>CC229- FAILURE TO MAINTAIN PROPER RECORDS OF AUTOMOTIVE REPAIRS            CC239- AREA TO STORE DISABLE VEHICLES AT REPAIR FACILITY WITH            OUT A FENCE            CC241- OPERATE AN AUTO REPAIR FACILITY WITH OUT A SOLID GATE</p> <p>CITATION #N26414412</p>
12/18/2012	12:40 PM	RS	<p>Follow up Inspection: ON THIS DATE AND IT WAS NOTED THAT THE OWNER            HAVE REMOVED SEVERAL VEHICLES, HOWEVER, THERE ARE MORE THERE            NOT BEHIND A SOLID FENCE AND HAVE BEEN THERE FOR MORE THAN 30            DAYS. IT WAS ALSO NOTED THAT IN THE REAR, OIL CONTAINERS ARE ON            THE GROUND AND OIL RESIDUE IS AROUND THE BASE OF THE BARRELS.</p> <p>WILL RETURN. OWNER WAS WARNED THAT CITATIONS WILL BE ISSUED IF            NOT IN COMPLIANCE.</p>
11/14/2012	3:40 PM	RS	<p>Follow up Inspection: ON THIS DATE AND IT WAS NOTED THAT THE PLACE            WAS IN TERRIBLE SHAPE. VEHICLES PARKED ALL OVER THE STRIP            CENTER THAT WERE BEING REPAIRED BY THE OWNER. AUTOMOTIVE            PARTS ALL OVER THE REAR OF THE BUSINESS ALONG WITH OIL            CONTAINERS ON THE GROUND THAT WERE COMPLETELY FULL OF OLD OIL            FILTERS. THIS IS THE SECOND WARNING. CITATIONS WILL BE ISSUED            FOR ANY VIOLATIONS NOTED ON NEXT INSPECTION.</p> <p>OWNER STATED THAT HE WILL BE MOVING DUE TO NOT HAVING ENOUGH            SPACE AT THIS LOCATION.</p>
5/31/2012	10:25 AM	RS	<p>Business Inspected: Follow up Inspection: ON THIS DATE AND THE FOLLOWING            VIOLATIONS WERE NOTED:</p> <p>AUTOMOTIVE PARTS ON THE SURFACE OF THE YARD            HIGH WEEDS IN EXCESS OF 9 1 INCHES            FAIL TO MAINTAIN ACCURATE RECORDS</p> <p>THE OWNER HAVE BEEN WARNED IN THE PAST ABOUT THE EXCESSIVE            AMOUNT OF VEHICLES PARKED AT HIS BUSINESS, IN THE FRONT AND THE            REAR. IT WAS ALSO NOTED THAT THE VEHICLES BEING REPAIRED INSIDE            THE GARAGE (7), ONLY 2 HAVE A WORK ORDER. OWNER HAD WORK            ORDERS ALL OVER THE PLACE AND MANY WERE NO PROPERLY            COMPLETED.</p> <p>A THIRD INSPECTION WILL BE CONDUCTED.</p>