



CITY OF HOUSTON - CITY COUNCIL

Meeting Date: 9/24/2024

ALL

Item Creation Date:

Q26125.A3 - Aging and Caregiver Supportive Services- ORDINANCE

Agenda Item#: 45.

Background:

P19-Q26125.A-3 - Approve an Ordinance authorizing a second amendment to the contracts between the City of Houston and (1) Alpha Eyecare Associates PLLC, (2) Chinese Community Center, (3) Entramed, Inc. Dba Sentido Health, (4) Home Delivery Incontinent Supplies Co., (5) MERC Medical Supply, (6) Monarch Endeavors LLC Dba Synergy of Northwest Houston, (7) Texas Southern University, (8) University of Texas Health Science Center at Houston, (9) MJC Audiology Consultant, LLC (10) Interfaith Care Partners, (11) Alzheimer’s Disease and Related Disorders, (12) BakerRipley, (13) Dinsmore Medical Systems LLC, (14) Evelyn Rubenstein Jewish Community Center- Visiting, (15) Hearing Aid Express, (16) Height Hearing Aids, LLC, (17) Montrose Counseling Center, (18) Perry Lee Home Health, (19) Synergy- Katy- Haselden Homecare LLC, (20) Synergy Conroe- Mosher Initiatives Inc., (approved by Ord. #2018-1032 on December 18, 2018) to extend contracts term from September 30, 2024 to September 30, 2025 for aging and caregiver supportive services to senior adults through the Harris County Area Agency on Aging for the Houston Health Department.

Specific Explanation:

The Director of the Houston Health Department and the Chief Procurement Officer recommend that City Council approve an ordinance authorizing a second amendment to extend contracts term from September 30, 2024, to September 30, 2025, for contracts between the City of Houston and (1) Alpha Eyecare Associates PLLC, (2) Chinese Community Center, (3) Entramed, Inc. Dba Sentido Health, (4) Home Delivery Incontinent Supplies Co., (5) MERC Medical Supply, (6) Monarch Endeavors LLC Dba Synergy of Northwest Houston, (7) Texas Southern University, (8) University of Texas Health Science Center at Houston, (9) MJC Audiology Consultant, LLC (10) Interfaith Care Partners, (11) Alzheimer’s Disease and Related Disorders, (12) BakerRipley, (13) Dinsmore Medical Systems LLC, (14) Evelyn Rubenstein Jewish Community Center- Visiting, (15) Hearing Aid Express, (16) Height Hearing Aids, LLC, (17) Montrose Counseling Center, (18) Perry Lee Home Health, (19) Synergy- Katy- Haselden Homecare LLC, (20) Synergy Conroe- Mosher Initiatives for aging and caregiver supportive services to senior adults through the Harris County Area Agency on Aging (HCAAA) for the Houston Health Department (HHD).

On December 19, 2018, Ordinance No. 2018-1032 awarded (25) twenty-five contracts for three years with two one-year renewal options in the cumulative award amount of \$11,141,736.17. On March 31, 2021, Ordinance No. 2021-0235 increased the maximum award amount to \$11,497,808.00. On November 1, 2023, Ordinance No. 2023-924 increased the maximum award amount to \$25,759,544.17 and extended the contracts terms from September 30, 2023 to September 30, 2024. This amendment extends the contract terms for (20) twenty contracts to September 30, 2025, and allows for the completion of the RFP process and awarding new contracts.

Five of the twenty-five (25) contracts will not be extended and will expire on September 30, 2024, because one vendor was taken over by one of the other awarded vendors, the department is no longer using three vendors, and one vendor has been awarded a new contract.

The COVID-19 pandemic created a need for local and statewide compensation funding to address unexpected service gaps. These gaps included the need to provide additional supportive services, take on new referrals, deliver incontinent supplies and nutritional supplements, and increase caregiver information services, in-home services, and respite services, to name a few. Increased funding from the Older Americans Acts of 1965 enables contractors to meet the unexpected supportive service’s elevated demand.

The program is grant-funded by the Older Americans Act of 1965 (OAA), and HCAAA coordinates supportive services for adults ages 60 and older in Harris County through a direct or community-based services delivery system.

Contract No.	Contractor
4600015184	Alpha Eyecare Associates PLLC
4600015186	Chinese Community Center
4600015197	Entramed Inc. dba Sentido Health
4600015221	Home Delivery Incontinent Supplies Co., Inc.
4600015199	MERC Medical Supply
4600015202	Monarch Endeavors LLC dba Synergy of Northwest Houston

- 4600015193 Texas Southern University
- 4600015194 University of Texas Health Science Center at Houston
- 4600015195 MPJ Audiology Consultant, LLC
- 4600015213 Interfaith Care Partners
- 4600015183 Alzheimer's Disease and Related Disorders
- 4600015185 BakerRipley
- 4600015187 Dinsmore Medical Systems LLC
- 4600015188 Evelyn Rubenstein Jewish Community Center- Visiting
- 4600015189 Hearing Aid Express
- 4600015190 Heights Hearing Aids, LLC
- 4600015192 Montrose Counseling Center
- 4600015196 Perry Lee Home Health
- 4600015201 Synergy-Katy Haselden Homecare LLC
- 4600015203 Synergy-Conroe- Mosher Initiatives Inc.

The scope of work requires the contractors to provide the following but not limited to:

Option 1: Support Services

- Emergency Responses
- Evidence-Based Interventions
- Ombudsman Services

Option 2: Family Caregiver Support Services

- Caregiver Information Services
- Caregiver Respite Care-In Home

Option 3: Health Promotion Services

- Dental Services Hearing Services
- Vision Services

- Medical Supply Provider
- Mental Health Provider

Option 4: In-Home Services

- Personal Assistance Visiting

M/WBE Participation:

M/WBE zero-percentage goal document approved by the Office of Business Opportunity.

Fiscal Note:

There is no impact to the fiscal budget or no additional spending authority. Therefore, no Fiscal Note is required as stated in the Financial Policies.

9/13/2024

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 Jedediah Greenfield
 Chief Procurement Officer
 Finance/Strategic Procurement Division

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 Department Approval Authority

9/13/2024

Prior Council Action:

- Ordinance No. 2018-1032 passed on December 19, 2018
- Ordinance No. 2021-0235 passed on March 31, 2021
- Ordinance No. 2023-924 passed on November 1, 2023

Amount and Source of Funding:

NO FUDNING REQUIRE

Contact Information:

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