



380 St. Peter Street
St. Paul, MN 55102
651-767-7000
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September 16, 2015

Houston Airport System
ATTN: Mr. Bryan E. Helaire
16930 JFK Blvd.
Houston, TX 77032

Dear Mr. Helaire:

Infor has received your request for a justification to single source the hosting and application managed services of the Infor-owned software products that you have licensed from Infor.

Infor is the copyright owner for the vast majority of these software products, and as such, Infor is the only vendor that has the unrestricted ability to access and modify such Infor-owned software products in order to provide bug fixes, updates and upgrades to you as part of the hosting and application managed services.

Please don't hesitate to contact Rebecca Langren, the Senior Client Partner for your account, at 770-329-6939 or Rebecca.Langren@infor.com if you have additional questions on this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Lindsay Pritchard", written in a cursive style.

Lindsay Pritchard
Associate General Counsel