

CITY OF HOUSTON - CITY COUNCIL

Meeting Date:
ALL

Item Creation Date: 9/4/2015

H25522 - Cisco SMARTnet Maintenance Agreement -MOTION

Agenda Item#:

Background:

Subject: S17-H25522 - Approve the purchase of a citywide Cisco SMARTnet maintenance agreement in the total amount not to exceed \$1,600,000.00 through the Texas Department of Information Resources for the Houston Information Technology Services.

Specific Explanation:

The Chief Information Officer and the City Purchasing Agent recommend that City Council approve a purchase of a citywide Cisco SMARTnet maintenance agreement in the total amount not to exceed \$1,600,000.00 through the Texas Department of Information Resources (DIR) for Houston Information Technology Services (HITS) and that authorization be given to issue a purchase orders, as needed, to DIR's Go Direct Vendor, **NWN Corporation**.

The purchase of this maintenance agreement will provide the City with coverage for Cisco® network voice and data systems including: routers, switches, firewalls, virtual private network devices and UCS devices. Additionally, this coverage will provide the City with a single renewal date for all items covered within the maintenance agreement. In 2005, HITS consolidated the purchase of SMARTnet maintenance for Cisco equipment, whereby the City garnered immediate cost savings because of the volume purchase; which qualifies the City for upgraded service level programs. The term of this maintenance agreement shall be effective for the period of 12 months

Under the terms of this maintenance agreement, the contractor shall be required to provide the following:

- Hardware replacement in case of failure
- Replacement of covered devices in a timely manner
- Configuration assistance on covered hardware
- Prorated coverage for new hardware to maintain a single renewal date
- Telephone support 24 hours a day, 7 days a week, 365 days a year

Hire Houston First:

This procurement is exempt from the City's Hire Houston First Ordinance. Bids/proposals were not solicited because the department is utilizing an Interlocal Purchasing Agreement for this purchase.

M/WBE Subcontracting:

The contracts between the Texas Department of Information Resources and its vendors do not require an M/WBE goal; however, NWN Corporation, Inc. has designated the below company as their M/WBE subcontractor pending the vendor's certification by the Office of Business Opportunity.

<u>Name</u>	<u>Type of Work</u>	<u>Dollar Amount</u>	<u>Percentage</u>
LyncServices Technologies	Services	\$507,763.83	31%



Calvin D. Wells, City Purchasing Agent
Finance/Strategic Procurement Division

Department Approval Authority Signature

Amount of Funding:

\$1,600,000.00 - Central Service Revolving Fund (Fund 1002)

Contact Information:

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ATTACHMENTS:

<u>Description</u>	<u>Type</u>
<u>OBO Document</u>	Backup Material

Form A Fair Campaign
Form B
Affidavit of Ownership

Backup Material
Backup Material
Backup Material