



**CITY OF HOUSTON - CITY COUNCIL**

Meeting Date: 5/5/2020

ALL

Item Creation Date:

DR4504 - ETHAN<sup>2</sup> Software Design - Motion

Agenda Item#: 9.

**Summary:**

**NOT A REAL CAPTION**

**SOFTTEL for the Emergency Telehealth and Navigation Program (ETHAN<sup>2</sup>) software development - \$116,000.00 - Grant Funds**

**Background:**

DR-4504 - COVID19 - Approve an award in an amount not to exceed **\$116,000.00** to Softel for the Emergency Telehealth and Navigation Program (ETHAN<sup>2</sup>) software development.

**Specific Explanation:**

The Director of the Health and Human Services Department and the Chief Procurement Officer recommend that City Council approve an award in an amount not to exceed **\$116,000.00** to Softel for the for the new ETHAN<sup>2</sup> Program software development.

The Strategic Procurement Division issued an emergency purchase order (EPO) to Softel on April 3, 2020 for software development for the ETHAN<sup>2</sup> program. Due to the COVID-19 pandemic, the Houston Fire Department and the Emergency Medical Services (EMS) have been overburdened by additional calls for service. Softel has created an update to the existing ETHAN software design named ETHAN<sup>2</sup>. This updated software design will allow alternative service delivery models that are not limited solely to transports.

Specifically, this program will allow EMS personnel to connect patients to doctors via telehealth using the ETHAN<sup>2</sup> software installed on tablet devices carried by EMT's. This program will also allow HFD to have a greater amount of available resources for emergency calls for service. This enhanced ETHAN<sup>2</sup> model is developed to effectively scale-up to support other EMS agencies throughout the state and/or nationally.

This recommendation is made pursuant to Chapter 252, Subsections 252.022 (a) (7) (A) " a procurement necessary to preserve or protect the public safety health or safety of the municipality's residents" of the Texas Local Government Code for exempt procurement.

**MWBE Participation:**

OBO approves this waiver of the M/WBE goal on this purchase because, as per Chapter 15 of the Code of Ordinance, a waiver is appropriate when a public or administrative emergency exists which requires the goods or services to be provided with unusual immediacy.

**Hire Houston First:**

The proposed procurement may be funded by a federal grant, and is therefore exempt form the "Hire Houston First" (HHF) ordinance that promotes economic opportunity for Houston Businesses and supports job creation.

**Fiscal Note:**

No Fiscal Note is required on grant items.

  
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 Jerry Adams, Chief Procurement Officer  
 Finance/Strategic Procurement Division

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 Department Approval Authority Signature

**Amount of Funding:**

**\$116,000.00**

Federal Government Grant Fund  
 Fund 5000

**Contact Information:**

|                  |         |              |
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**ATTACHMENTS:**